

Dog Walking/Pet Care Terms and Conditions

- All Pets must be [registered](#) with Jess Takes The Lead before proceeding with any service.
- Only dogs considered to be well socialised, who enjoy the company of other dogs and people, are suitable for joining Group dog walks.
- Please note that *not all dogs are suitable*.
- All Pets will be met along with their owners on an initial consultation.
- Dogs with behaviour or aggression issues will not be accepted onto a group dog walk.
- All male dogs over the age of 9 months *must* be neutered on group walks.
- Female dogs who come into season will not be able to attend dog walks for the duration of their season (2 – 3 weeks).
- Written consent is required if you would like your dog to be walked off the lead.
- All dogs accepted must have an up-to-date vaccination certificate.
- All dogs accepted are required to be wormed and flea treated regularly.
- In the unlikely event of your dog being involved in an accident or in an emergency, we will contact your emergency contact first but if no contact can be made, we will take your dog to your registered vets for attention. All costs will be covered by the owner, either using our insurance or their own.
- Puppies from 8 weeks are welcome – please discuss this with your vet.
- All dogs in our care must wear their collar with ID tag.
- Payment must be made on your set due date which will be at least 24 Hours before any service commences.
- If no payment is received for the service, we reserve the right to refuse your dog and will contact you to inform you of this.
- Jess Takes The Lead will not accept responsibility for any injury, illness or death of your dog. You are strongly advised to insure your pet for all eventualities.
- Jess Takes The Lead reserves the right to refuse, or terminate the contract of any dog or owner who displays aggressive, destructive or unreasonable behaviour.
- We require **2 working day's** notice for the cancellation/amendment of any services that have been booked in with Jess Takes The Lead. If no notice is given, we reserve the right to cancel the service with no refund given.